

**How can I find my student’s schedule?**

1. Parents can access schedules through the PowerSchool Parent Portal (preferred method).
2. Students can access schedules through their PowerSchool accounts.
3. Schedules were mailed home. (Parents, if you did not receive your letter, please log on the DPS system using your SNAP code to update your contact information.)
4. Schedules were distributed with laptops during device deployment.
5. On Monday, 17 August, students can go to the HELP DESK link at carrington.dpsnc.net to talk to someone about schedules. **(THIS DOES NOT INCLUDE SCHEDULE CHANGES)**

**How does my child get a device?**

* A parent and student should attend one of our device deployment dates:
* August 18th 9:00-12:00
* August 19th 9:00-12:00
* August 20th 9:00-12:00
* August 21st 9:00-12:00

* If you have a conflict with those dates, contact our main office to schedule alternate date and time:  919-560-3916

**What is the Parent Portal?**

The Parent Portal allows you to see your child’s schedule, attendance, and grades. You will also receive report cards through the Parent Portal. Additionally, you can verify and update your returning student registration and contact information, complete free & reduced lunch forms, and access bus information. The information for how to log in to your Parent Portal account was mailed to you and also distributed at device deployment. If you need help accessing your Parent Portal, please call the main office at 919-560-3916. Our goal at Carrington is to have 100% of parents accessing the Parent Portal.

**Why are the schedule times in PowerSchool different from the times posted online?**

The schedule times in PowerSchool reflects face-to-face times. Our virtual day is slightly different than our face-to-face day. Please visit the CMS homepage for our virtual schedule.